

Recording: Session with Anthem Leaders for the latest on COVID-19's impact and Special Enrollment Period 3/23/20 – 4/3/20 for previous GROUP waivers

COVID-19 is constantly evolving and Anthem has been focused on ensuring we continue on our commitment to those we serve. A call was held yesterday with leaders from across Anthem for brokers and employers and they shared information and updates regarding our Commercial & Specialty business. **You may access the playback of the call by dialing 855-859-2056 and using the conference ID 5292043, and you may share this information with your employer contacts.**

Yesterday a decision was made to adjust Anthem's position on GROUP special enrollment periods—this was announced on yesterday's call. Like all things related to COVID-19, guidelines and processes are fluid and ever changing. Since many of you had questions regarding this GROUP Special Enrollment Period, we wanted to get this update out to you ASAP ahead of posting the revised external FAQ document, which will be posted soon.

See the revised Q&A below. The Special Enrollment period will also apply to SOCA MEWA groups.

Q. If an employee waived coverage for this plan year, would Anthem allow a special enrollment for employer groups?

A. Yes, Anthem will provide Fully Insured Groups a Special Enrollment Period to enroll employees who previously did not elect to enroll in coverage at the time of open enrollment. This Group Special Enrollment Period will last from March 23rd through April 3rd and is for Large and Small groups with coverage effective 4/1. State eligibility guidelines will apply.

Employees needed to be eligible at time of open enrollment for the employer and this Group Special Enrollment also be applicable to spouses or dependents as well. The employer would follow standard processes of sending updated enrollment to Anthem as they would for any qualifying event or enrollment period. This would be through their elected format of 834s, portal, or other current methods

This is for Fully Insured groups. For ASO groups, it is their decision as to what guidelines they would like to apply. In your discussions with your ASO clients if they ask questions regarding the special enrollment period you can share what Anthem is doing for Fully Insured Groups and inform them that should they chose to take any action that submitting enrollment files would follow their current

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We know you have questions regarding Governor DeWine's announcement Friday afternoon of a 60 day premium deferral. We received clarifications from the Ohio Department of Insurance yesterday and are working with internal departments on how this will be implemented and tracked. An announcement will be sent out as soon as these workflows have been established. In the meantime if there are small groups who have expressed interest in taking advantage of this premium deferral, please provide group name and group number so it can be added to a manual tracking sheet.

We appreciate you working with us during this time. Stay tuned to further updates.

Thanks,

Anthem, Inc.