

Anthem issues premium credits to employer groups

Dear trusted partner,

We continue to look for ways to provide support and financial relief to our employers and members during the COVID-19 emergency.

Shelter-in-place orders across the country have caused significant disruption to traditional patterns of care. **As a response to these challenges, we are supporting our customers by issuing premium credits to our Fully Insured employer groups based on their April 2020 invoices.**

The credits will appear on employers' August 2020 invoices (issued in July 2020):

- 10% to 15% of the April premium for Anthem medical plans, depending on the state and segment
- 50% of the April premium for Anthem dental plans

We are working to avoid negative impact to broker commissions.

We are issuing credits to Fully Insured Large Groups, Small Groups, and National Accounts with Anthem medical and/or dental plans. Self-funded groups and Individual ACA plan members are not eligible for these credits.

We estimated the credits for each market and segment based on COVID-19 impact, actual claims during the first few months of the year, and anticipated claims for the remainder of the year.

We hope the credits will provide some financial relief, contribute to employers' financial wellness, and demonstrate how highly we value their business.

Sincerely,

Peter D. Haytaian
Executive Vice President and President
Commercial and Specialty Business Division

We'd love to assist you with your Anthem business. Please let us know how we can help.

– Your ExpressLink Team [Contact Us](#) | 216-520-1300

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