

## Special Broker Update

### Timeframe for Covering COVID-19 Treatment with No Member Cost Sharing Extended through July 24, 2020

Applies to: All Group Business

Medical Mutual has extended the period during which cost sharing for all treatment related to COVID-19 will be waived to now go **through July 24, 2020**. Treatment includes hospitalizations and ground ambulance transfers for individuals with a positive COVID-19 diagnosis. This applies to services provided by both in-network and out-of-network providers and is effective retroactively to the beginning of the COVID-19 national public health emergency declared by the US Department of Health and Human Services that started on Jan. 27, 2020.

The Company is extending this timeframe for our fully insured groups and groups enrolled in the COSE MEWA. Self-insured groups who agreed to cover COVID-19 treatment with no member cost sharing through May 31, 2020, are encouraged to do the same, but we are requiring confirmation from these groups that they want to extend that coverage through July 24, 2020.

Medical Mutual is reaching out via phone and/or email to impacted self-funded groups to confirm if the groups wish to extend coverage for COVID-19 treatment with no member cost sharing through July 24, 2020. Groups have until June 12, 2020 to respond.

Groups that do not contract with Medical Mutual for stop loss, must contact their stop loss carriers to ensure coverage before making any benefit changes.

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We'd love to assist you with your Medical Mutual business. Please let us know how we can help.

– Your ExpressLink Team [Contact Us](#) | 216-520-1300

May 29, 2020